



Dear Residents

We understand the severity of the odour issues that you are experiencing from J G Pears and we have stated that the level of off-site odour experienced particularly during the summer is unacceptable. We have carried out a number of thorough audits at the site resulting in Compliance Assessment Reports requiring J G Pears to carry out extensive investigatory actions to identify the source of the odour and put in place improvements to contain the fugitive emissions (odour). These investigatory actions are programmed to be completed by the 31 March 2019 at the latest. The results of which will be assessed by our officers as they are received. The investigatory actions will likely identify further work that might be implemented beyond March.

J G Pears will need to identify improvements that need to be carried out and we will need assurance that they will be done in a timely manner. At the same time we will be checking to ensure that the investigatory actions have been thoroughly exercised.

Before summer 2019 starts we will check to ensure that the above is carried out and we will assess where J G Pears are in terms of their permit compliance and also whether the Company is operating to best available techniques (BAT), carrying out appropriate measures to prevent odour and complying with their odour management plan (OMP).

J G Pears received a formal warning letter for odour detected offsite during the summer 2018 as they were not carrying out site operations that were in accordance with their odour management plan. It has been made clear to J G Pears that this was an unacceptable situation. A repeat of any such instance could result in an escalation of our regulatory response which could include (but not limited to) a formal caution or ultimately prosecution.

We have engaged with Public Health England experts who we understand are working with J G Pears to make an assessment with regard to the hydrogen sulphide testing carried out on and around the site.

In the meantime we would encourage residents to contact J G Pears at email: imcorrespondence@jgpears.com or tel: 01636 821 218 should they experience any odours and then call our free 24 hour incident hotline on 0800 80 70 60 so that we are also aware.

Any health concerns should be directed to Public Health England at crcenottingham@phe.gov.uk

We will continue to communicate with residents through the bi-monthly newsletter (next edition is due end Jan 2019) which will include the work we have been carrying out and the number of complaints received so any trends or patterns can be shared with the wider community. We recognise the concern this is causing residents, please rest assured we are working hard with J G Pears to bring the site into compliance and reduce off-site odour to a compliant limit.

We appreciate the time taken by residents to report odour to both J G Pears and ourselves. This information is important to us help us understand when off-site odour is occurring and what operational activity is taking place. Our resources are limited so we are unable to continue to respond to individual enquiries or complaints regarding this site. It is important that we focus our resource onto regulatory work rather than individual engagement with residents. We will also attend any Parish Council meetings as requested to discuss issues directly with residents.

Customers & Engagement Officer, East Midlands
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